



## Transportation Options for Youth and Adult Partial Hospitalization Programs (PHP) and Intensive Outpatient Programs (IOP)

Patients and families are responsible for arranging transportation to and from programming. If you are unable to drive or need transportation options, please access one or more of these options to ensure you or your loved one can participate in treatment as scheduled.



### Family and Support System

Parents, guardians, family members, and friends can provide transportation for their loved one once they're added to the patient's authorized pick-up list. A patient or parent/guardian can contact a social worker or case manager to add to or verify the pick-up list.



### School District (available for Youth PHP)

During the school year, all school-aged youth can access transportation provided by the Minnesota Department of Education. Contact your resident school social worker or counselor to request transportation accommodation; please note that this can take 1–5 business days to set up.

Transportation is provided through the school district that the family resides in, regardless of whether the child is enrolled in a district school or is homeschooled or in private school. However, transportation through the school district is not available when school is not in session, such as during summer vacation, various holidays, etc.





## Insurance

Adults with a Medical Assistance Plan can access transportation through their insurance provider. This can also be an alternative transportation option for youth when school is not in session.

Insurance providers request 1–3 business days to set up transportation for the patient. Please contact your insurance company to learn about the following transportation options and specific benefits:

- ▶ **BlueRide (BlueCross PMAP): 651-662-8648**
- ▶ **Ride Care (HealthPartners PMAP): 952-883-7400**
- ▶ **Hennepin Health PMAP: 612-596-1036**
- ▶ **Provide a Ride (Medica/United Behavioral Health PMAP): 888-347-3630**
- ▶ **Medical Assistance (available in select counties): 866-467-1724**
- ▶ **Prime West PMAP: 866-431-0801**
- ▶ **Ride Connect (South Country Health Alliance): 866-567-7242**
- ▶ **HealthRide (UCare PMAP): 612-676-6830**

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**Contact your program site for  
transportation questions or**



**call 952-826-8475.**

